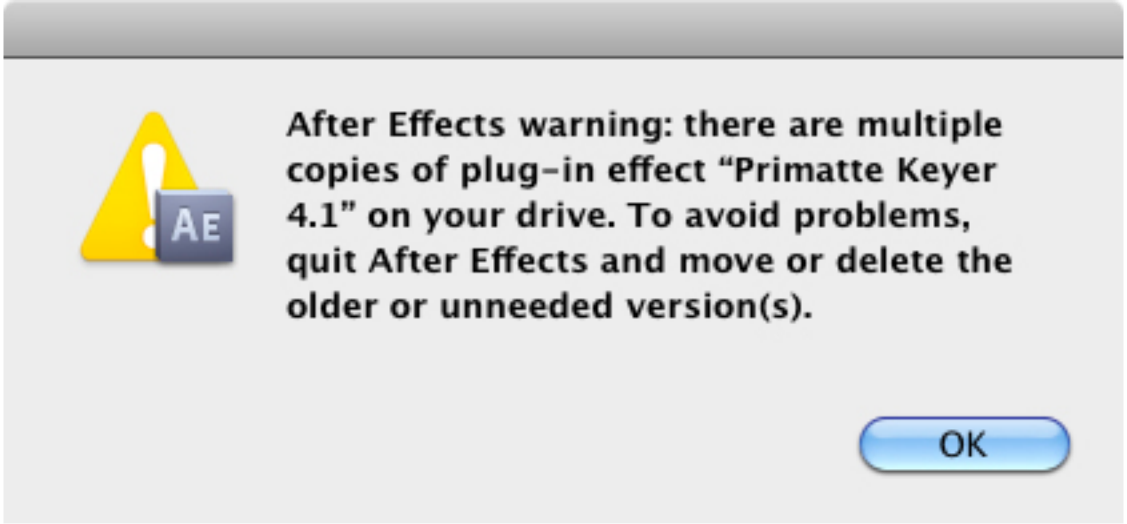
RED GIANT

If you have Primatte Keyer (v4), Key Correct and/or Warp currently installed on your system for After Effects or Premiere Pro, it is recommended to first uninstall these versions before installing with the Keying Suite 11 installer.

If you do not uninstall these versions you may receive a "multiple copies of plug-in" message, similar to the one displayed below, while your host application is loading.



After Effects warning: there are multiple copies of plug-in effect “Primatte Keyer 4.1” on your drive. To avoid problems, quit After Effects and move or delete the older or unneeded version(s).

How to uninstall Red Giant products on Mac

1. Run the 'Red Giant Uninstaller' app, this is found in the root directory of your product download.

2. Next, select these products: Key Correct, Primatte Keyer, Warp.

3. Click Uninstall button.

4. Now, run the Keying Suite 11 installer.